

# Q6 Privacy Statement

Last updated: December 12, 2024

## Introduction

At Q6, we take the privacy and security of your information seriously. This privacy statement ("Privacy Statement") will explain how Quick 6 Enterprises, Inc (DBA Q6 Enterprises, Inc. ("Q6", "we", "our", "us") handle your personal data. "Personal Data," as used in this Privacy Statement, is information that identifies or can reasonably be linked directly or indirectly to an identifiable person. The privacy practices and standards detailed in this Privacy Statement apply to all data subjects globally, unless specifically noted otherwise. In particular, this Privacy Statement will touch on the following sections:

- What Personal Data does Q6 collect about me?
- What Personal Data is Not Collected by Q6?
- How does Q6 use my Personal Data?
- With Whom does Q6 share my Personal Data?
- How does Q6 Secure my Personal Data?
- Other important privacy information

This Privacy Statement applies to the Q6 websites ("Websites") and additional software products and services; collectively "Services."

## What Personal Data does Q6 collect about me?

The categories of Personal Data collected by Q6 change depending on the Services you use. We have described below which Services correlate with the processing in each Personal Data category.

## Information You Provide Directly

We collect the Personal Data you provide to us, for example:

*Account Information:* When you register for an account with Q6, we collect information that identifies you such as your name, username, email address and password.

*Profile Information:* We collect information that you voluntarily provide in your user profile; this may include your public avatar (which may be a photo), additional email addresses, company/organization name, job title, country, and biography. Please note this information will **not** be visible to other users of the Services and to the public.

*Customer Support and Professional Services:* If you contact Q6 customer support or receive professional services, we will collect information about you related to your account and to the requests you are making or the services being provided. Customer Support information is collected through the Websites, such as the [Q6 Support Portal](#).

# Information About Your Use of the Services We Collect Automatically

We may collect certain Personal Data automatically through your use of the Services, for example:

*Device Information and Identifiers:* When you access and use our Services, we automatically collect information about your device, which may include: device type, your device operating system, browser type and version, language preference, IP address, hardware identifiers, and mobile IDs. This information may be collected through any use of the Services.

*Services Usage Data:* Services Usage Data is broken into two categories: Optional Data and Operational Data. Optional Data is aggregated metrics regarding activity and feature usage that provide insights into the success of stages and features. Operational Data is aggregated metrics that track how value is delivered through the use of the Services and provide insights into optimal customer implementation.

*Website Usage Data:* When you visit our Websites, we automatically log information about how you interact with the sites, such as the referring site, date and time of visit, and the pages you have viewed or links you have clicked.

*Cookies and Similar Tracking Technologies:* Q6 uses cookies and similar technologies to provide functionality, such as storing your settings, and to recognize you as you use our Services.

## Information from Third-Parties and Partners

We may collect Personal Data from other parties in the following ways:

*Vendors and Partners:* We may receive information about you from third-parties such as vendors, resellers, partners, or affiliates. For example, we receive information from our vendors about you and your orders.

*Third-Party sign-in services:* Q6 allows you to sign up for/in to our Services using third-party accounts, such as Google. When you give permission for this to happen, Q6 will receive information about you from your third-party account, such as name, email address, location and demographic information.

When you are asked to provide personal data, you may decline. And you may use web browser or operating system controls to prevent certain types of automatic data collection. But if you choose not to provide or allow information that is necessary for certain products or features, those products or features may not be available or function correctly.

## What Personal Data is Not Collected by Q6?

Q6 does not intentionally collect sensitive Personal Data, such as social security numbers, genetic data, health information, or religious information. Although Q6 does not request or intentionally collect any sensitive Personal Data, we realize that users are not prevented from providing this data when using the [Q6 Support Portal](#).

# How does Q6 use my Personal Data?

Q6 uses your Personal Data for the following purposes:

- To create your account, identify and authenticate your access to the Services and provide you with the Services you have requested;
- To process your payment for the Services and Orders that you have purchased;
- To understand how our Services are used and to improve our Services;
- To conduct user research and development;
- To send you information you have requested;
- To respond to your requests for customer support;
- To improve the security of and troubleshoot our Services, as necessary to perform the contract governing your use of our applications or to communicate with you;
- To detect, prevent, or otherwise address fraud and abuse to protect you, Q6, and third-parties;
- To enforce the legal terms that govern our Services;
- To comply with our legal obligations;
- To protect the rights, safety and property of Q6, you, or any third-party; and
- For other purposes, for which we obtain your consent.

## Legal Basis for the Processing of your Personal Data

When our processing is subject to international laws, including but not limited to the General Data Protection Regulation ("GDPR") that governs individuals located in the European Economic Area ("EEA"), we collect and process your Personal Data using one or more of the following legal bases set out by applicable law:

*Performance of a contract:* We use your Personal Data to provide the Services you have subscribed to, and to complete and administer the contract you have entered into with Q6, the [Website Terms of Use](#) and any agreement to process payment information.

*Legitimate Interests:* We use your Personal Data for our legitimate interests, such as to provide you with relevant content, communicate with business leads, improve our products and services, and for administrative, security, fraud prevention and legal purposes. You may object to the processing of your Personal Data for these purposes at any time by contacting [support@q6inc.com](mailto:support@q6inc.com).

*Consent:* We may use your Personal Data, with your consent, for specific purposes such as research. You may withdraw your consent for the specific purpose or object to the processing of your Personal Data at any time by contacting [support@q6inc.com](mailto:support@q6inc.com).

*Compliance with a Legal Obligation:* We may use your Personal Data in connection with legal claims, regulatory compliance, and audits.

## With Whom does Q6 share my Personal Data?

*Sharing with Managed Accounts and Administrators:* If you have created a Q6 account with your corporate email address, we may share your Personal Data with your Company if your Company enters into a commercial relationship with Q6. If this happens, then your use of the software and your account is subject to the terms and any data protection agreement between your Company and Q6.

*Sharing with Service Providers:* We share your Personal Data with our service providers. These are companies who provide services on our behalf, such as hosting our Services, analytics, support ticketing, credit card processing, security and other such similar services. These companies are subject to contractual requirements that govern the security and confidentiality of your information.

For example, we use analytics providers, such as Google Analytics, to help us understand the operation and performance of our Services. To learn about how Google uses and shares data it collects through its services, please visit <https://www.google.com/policies/privacy/partners/>.

*Sharing for Fraud and Prevention Abuse:* We may share your information when we have a good faith belief that the disclosure is necessary to prevent fraud, abuse of our services, defend against attacks, and to protect the safety of Q6 and our Clients.

*Law Enforcement:* Q6 may disclose Personal Data or other information we collect about you to law enforcement if required in response to a valid subpoena, court order, search warrant, a similar government order, or when we believe in good faith that disclosure is necessary to comply with our legal obligations, to protect our property or rights, or those of third-parties or the public at large.

*Merger or Acquisition:* We may share your Personal Data if we are involved in a merger, sale, or acquisition of corporate entities or business units. If any such change of ownership happens, we will ensure that it is under terms that preserve the confidentiality of your Personal Data.

## **Sharing Personal Data across national borders**

Our Services are hosted in the United States and information we collect will be stored and processed on our servers in the United States. Our employees, contractors, affiliated organizations, service providers, and sub-processors that process Personal Data may be located in the United States or other countries outside of your home country. If you reside in the EEA, United Kingdom, or Switzerland, and we transfer information about you to a jurisdiction that has not been found by the European Commission to have adequate data protections, we will use available safeguards and legal mechanisms to help ensure your rights and protections, including using Standard Contractual Clauses or obtaining your consent.

## **How does Q6 Secure my Personal Data?**

We work hard to protect your Personal Data. We employ administrative, technical, and physical security controls where appropriate, to protect your information.

## **Data Retention**

In order to protect your Personal Data, Q6 will only retain your Personal Data for as long as your account is active or as needed to perform our contractual obligations, provide you the Services, comply with legal obligations, resolve disputes, preserve legal rights, or enforce our agreements.

Q6 reserves the right to delete inactive accounts and associated content. Q6 may deem an account inactive based on various criteria, including, but not limited to, the account creation date, the last time there was a valid log-in, and the date of the last order. Q6 encourages you to utilize your account on occasion to avoid the risk of being deemed inactive.

# Other important privacy information

## Statement Changes

Q6 may change its Privacy Statement from time to time. When we do, we will update the date at the top of this Statement. We may also provide notification via email of any material changes to our Privacy Statement.

## Contact Us

Your information is controlled by Q6 Enterprises, Inc. If you have questions or concerns about the way we are handling your Personal Data, please email us with the subject line "Privacy Concern" at [support@q6inc.com](mailto:support@q6inc.com).